

CamHealth® Incident/Accident System for Invensys plc worldwide

CamAxys Limited, Europe's leading supplier of Environment, Health and Safety (EHS) management and quality systems, has implemented its CamHealth® Accident/Incident Management system on a world-wide basis for Invensys plc. The project, which was commissioned in August 2002 with live operation commencing on 31st March 2003, formed part of a major Environment, Health and Safety (EHS) change management project overseen by the Invensys Group SVP Human Resources and Group Services.

The CamHealth® Accident/Incident Management system was selected as part of an Invensys project to create a 'best in class' safety reporting system that would deliver enhanced Incident Reporting, Investigation and Action Tracking/Closure on a common worldwide basis. The system ensures that key information on Incidents is recorded internationally in a consistent manner, including results of the



investigations for looking at both immediate and

Invensys, which was formed in 1999 through the merger of Siebe and BTR, is a global leader in the management of production technologies. It includes, as part of the Group, companies with brands such as Foxboro, APV, Eurotherm and Westinghouse Signals. It has over 50,000 employees and operates in more than sixty countries.

root causes; it facilitates statutory reporting of RIDDOR in the UK and OSHA in the USA; it collects accurate group-wide Key Performance Indicators (KPIs) and helps identify priorities for future improvement programmes. Major features of the system include its capability to automatically e-mail details of all recorded Incidents to authorised persons and to track the status of Actions.

Although the CamHealth[®] system met the majority of Invensys's requirements, some customisation was required to cater for different time zones and languages, including the use of multi-byte character sets such as Chinese and Japanese.

A common suite of Web Forms was designed using a committee of representatives from Invensys throughout the world. Requiring minimal training to use, these Web forms are readily accessible by anyone reporting an Incident. They function in local languages with automatic translation, a vital requirement in ensuring reliability of data input.

Based on Oracle 9i database technology, the system is currently running live in all Invensys sites using European characters. Local language versions are available in French, German, Italian, Mexican and Brazilian. Chinese and Japanese version will be available shortly, followed by Spanish and Danish.

Chris Temple, Invensys plc's Vice President Environment, Health & Safety, who oversaw the CamHealth[®] system evaluation and implementation, believes the project is a world first. *"Many companies have worldwide systems for collecting and reporting monthly statistics on safety performance. We now have a comprehensive global unified safety reporting system which provides real time data with the ability to easily drilldown to individual sites and incidents. Our businesses around the world have all been involved during the training, enabling us to build effective networks and raise the awareness of the seriousness with which Invensys takes Health and Safety. There are not many IT projects of this size and complexity that have been delivered on time and to budget, but a cross-business, cross-country team in Invensys and CamAxys worked exceptionally hard and collaborated effectively to achieve the challenging objectives."*

This case study is for information only. All trademarks acknowledged. It was first published in May 2003 by CamAxys Ltd. CamHealth products are now produced and marketed by CSR Performance Ltd.

For more information about CSR Performance products or services, call +44 (0)1353 740150, email enquiries@csrperform.com or visit www.csrperform.com

About Invensys

Invensys is a global leader in production technology. The group helps customers improve productivity, performance and profitability using innovative services and technologies and a deep understanding of their industries and applications.

Invensys Production Management works closely with customers to increase performance of production assets, maximize return on investment in production and data management technologies and remove cost and cash from the supply chain. The division includes APV, Avantis, Eurotherm, Foxboro, IMServ, SimSci-Esscor, Triconex and Wonderware. These businesses address process and batch industries -- including oil and gas, chemicals, power and utilities, food and beverage, pharmaceuticals and personal health care products, metals and mining -- plus the discrete and hybrid manufacturing sectors.

Invensys Rail Systems is a global leader in the design, manufacture, supply, installation, commissioning and maintenance of safety-related rail signalling and control systems as well as a complete range of rail signalling and communications products. The business includes Westinghouse Rail Systems Limited (WRSL), Dimetronic Signals, Safetran Systems, Burco Services, Westinghouse Signals Australia and Foxboro Transportation. WRSL was recently awarded two contracts valued at more than £850m (US\$1.3 billion) for the renewal of signalling on the London Underground.

Invensys also currently serves other market sectors through its Development Division. The businesses in this division are: Appliance Controls, APV Baker, Baan, Climate Controls, Hansen Transmissions, Lambda, Metering Systems, Powerware and Teccor. Invensys is actively seeking to develop these businesses through equity partners or new owners.

Invensys operates in more than 60 countries, with its headquarters in London. For more information, visit www.invensys.com.